

STATE OF TEXAS }
COUNTY OF TRAVIS }

LAKEWAY MUD
CONTRACT FOR SERVICES

RECEIPT # _____

DEPOSIT AMOUNT: \$ _____

SERVICE FEE: \$50.00

DATE SERVICE TO BEGIN ____/____/____

LAST NAME FIRST NAME (Please print) SOCIAL SECURITY #

LAST NAME FIRST NAME (Please print) SOCIAL SECURITY #

Email address (optional**) Home phone and/or alternate number (optional**)

** Your email address and phone number may be used by the District at our discretion. Your information will not be shared with anyone else.

I certify that I am the OWNER () BUILDER () LESSEE () AGENT OF OWNER () ["Customer"] and contract with the LAKEWAY MUNICIPAL UTILITY DISTRICT to provide water, and/or wastewater service to the following property.

SERVICE ADDRESS: _____ Lakeway, TX _____

BILLING ADDRESS: _____

Does Customer have or intend to have a 'grinder pump' system? YES () NO (). If yes, Customer agrees to abide by and be bound by the attached Addendum to Service Contract.

The Customer agrees to pay all established rates, charges and fees, and to comply with all rules and regulations of the District now existing or revised. The District will maintain a copy of this contract as long as the Customer and/or the premise is connected to the Water and/or Wastewater System.

The Customer grants to the District, any easements or rights-of-way for the purpose of installing, inspecting, maintaining, and operating pipelines, meters, valves and any other equipment that may be required to extend or improve service for existing or future Customers. The Customer agrees to waive, release, and hold the District harmless from any claims and damages resulting from malfunction, failure, or absence of check valves, backflow prevention devices, and pressure relief valves, including without limitation, damages to persons or property, direct damages, special damages, incidental damages, consequential damages, or loss of profit or revenue.

The District has adopted the 2000 Edition of the Uniform Plumbing Code (Code) with Local Amendments. All plumbing work done in the District must meet the requirements set forth in the Code.

DEPOSITS – A non-interest bearing Security Deposit and a \$50.00 service fee is required for each new service account. The District reserves the right to increase the amount of the deposit for any existing account. The deposit will be based on current deposit requirements or the highest billing for the previous six (6) billings, whichever is larger. If service is terminated for non-payment, where previously a Security Deposit was not required, a Security Deposit and payment of all other applicable fees will be required prior to the restoration of service. After one year of timely payments, the deposit may be applied to your account. If the account is finalized, the deposit, if any, will be applied upon termination of the account to the final bill and any remaining amount refunded.

The District offers bank/credit card drafting to customers for convenience of payments. If a residential customer chooses to use drafting at the time of signing up for service, the Security Deposit will be waived. On a second occurrence of a bad "draft" in a 12-month period, a full deposit will be required to continue service. A deposit will not be required if a new

customer presents a letter from another utility company on its letterhead stating satisfactory credit history for the previous year.

BILLING – The District uses a two-month billing period. Bills are mailed out on or around the first of February, April, June, August, October and December. A 10% penalty is added if payment is not received in the District Office before the 20th of the billing month. If payment is not received by the 25th day of that month, the District will mail a notice of intent to terminate service. In accordance with the District’s Rate Order, service will be terminated on the 10th day of the following month if full payment is not received. A Customer’s obligation to make timely payments for service is not released or diminished because a bill was not received. Returned checks will not be redeposited, a \$25.00 charge is added and the service is subject to termination.

RESTORATION OF SERVICE – A reconnection fee of \$50.00 is required with all other amounts due before the service is restored. Payments must be received during normal business hours for service to be restored the same day. If service is restored by anyone other than the District, the meter will be locked or removed and a fee of \$100.00 will be charged.

PAYMENTS – All payments must be made at the District Office.

The 1993 Texas Legislature provided for any customer who wishes to exercise the privilege of keeping confidential their address, telephone number, or social security number or any information relating to the volume or units of utility usage or the amounts billed to or collected from the customer for utility usage may do so by filing a request with the utility. If you want to keep the foregoing information confidential, please so indicate by initialing the line below.

_____ I wish to keep the foregoing information confidential.

This request for confidentiality does not prohibit the District from disclosing personal information in a customer’s account record to an official or employee of the state, or of a political subdivision of the state, or the United States acting in an official capacity; an employee of the District acting in connection with the employee’s duties, a consumer reporting agency, a contractor or subcontractor approved by and providing services to the District, the state, a political subdivision of the state, or the United States; a person for whom the customer has contractually waived confidentiality for personal information, or another entity that provides utility services for compensation.

SIGNATURE: _____

SIGNATURE: _____

DATE: _____

DATE: _____

APPROVED AND ACCEPTED BY THE DISTRICT: _____

District Office Personnel

Card type: V _____ MC _____ D _____ AE _____

Expiration Date _____

3 (4 for AE) digit Security Number _____ **(Found on back of card)**

Credit Card Number

Name on Credit Card

Service Address (Street & zip code)

Present Phone Number

I, _____, authorize Lakeway Municipal Utility District to charge my credit card for the service fee and/or appropriate security deposit to establish service.

NOTE: THIS CREDIT CARD AUTHORIZATION IS ONLY FOR THE SERVICE FEE AND/OR SECURITY DEPOSIT. FOR RECURRING CREDIT CARD DRAFTING, PLEASE COMPLETE AUTHORIZATION AGREEMENT FOR AUTOMATED CHARGES.